



# MASSAGE CHAIR USER MANUAL

FAVOR-07

PLEASE READ AND SAVE THESE INSTRUCTIONS

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Thank you for your purchase of this product. Before using, please read this USER MANUAL carefully, and pay special attention to the safety precaution to ensure proper operation and use.

Please keep this USER MANUAL in a safe place for further reference.

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# SAFETY PRECAUTIONS

- Please read this "SAFETY PRECAUTIONS" carefully to ensure proper operation before using.
- Following "SAFETY PRECAUTIONS" is of great help to your correct use of this massage chair correctly.
- To clearly indicate the degrees of danger and damage, the accidents caused by incorrect use are classified into "WARNINGS" and "FORBIDDEN". Instructions marked as follows should be strictly followed.

## MEDICAL WARNINGS

### NOT RECOMMENDED FOR THE FOLLOWING PEOPLE

- Patients with serious hyperostosis
- Patients with swollen lump and thrombosis
- Patients with serious heart conditions
- Pregnant women
- People that consume large amounts of alcohol
- People with diabetes
- People suffering from high fever
- Patients with malignant tumors or malignant abscesses
- People with distorted joints
- People with serious skin conditions
- People with spinal injuries
- All people should consult a physician and exercise caregivers when operating this system

- Minors under 16 years or people unable to control their behavior, such as mental patients, people with paralysis, etc.
- Should not be allowed to operate the massage chair.

## WARNINGS

- Use this appliance only for its intended use as described in this manual.
- Do not use attachments not recommended by the manufacturer.
- Never operate this chair if it has a damaged cord or plug.
- Keep the cord away from heated surfaces.
- Please empty pockets and remove all your arm jewelery and watch before using this chair.
- Do not operate where aerosol (spray) products are being used.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- Do not remove the back cushion to modify roller mechanism.
- Do not remove the bottom seat to modify actuators.
- Keep the cord away from a heavy traffic area.
- Please unplug the power cord from the electrical outlet immediately after use.
- Only people **less than 120kgs** are acceptable.
- Do not operate any equipment with damaged parts.
- Any other use not recommended by the manufacturer may cause electrical shock or injury.
- Do not touch or re-wire the wires connected to the master-box.
- Do not attempt to repair or modify any electrical or mechanical functions on this unit, it will void the warranty.
- Do not put your hands or head under the chair
- When using the massage chair, ascertain that the footrest is in the lowest position.

## FORBIDDEN

- Do not allow children to play near the chair, especially when the chair is in use.
- Do not leave mobility impaired or speech impaired people alone in chair.
- Do not place or stock this chair near damp places such as swimming pools or bathrooms.
- Do not press massage rollers by force.
- Do not stand on the chair or put heavy items on the chair.
- Do not use in an environment that is dusty, greasy, or lack of oxygen.
- Do not place near steam oven, open fire, or heat.
- Wear suitable clothing, do not massage with bare skin.
- Do not place it directly in the sun.
- Do not use electric blanket while using the massage chair.
- Do not use it outdoors.
- Do not massage while smoking.
- Do not massage immediately after meals.
- Do not sit on the back cushions, armrest, or footrest.
- Don't use it when your body is wet or moist as it can result in electrical shock.
- Do not massage with more than one person.
- Don't massage when using headwear as it can result in injury.
- Do not stumble over electrical wires or connections.

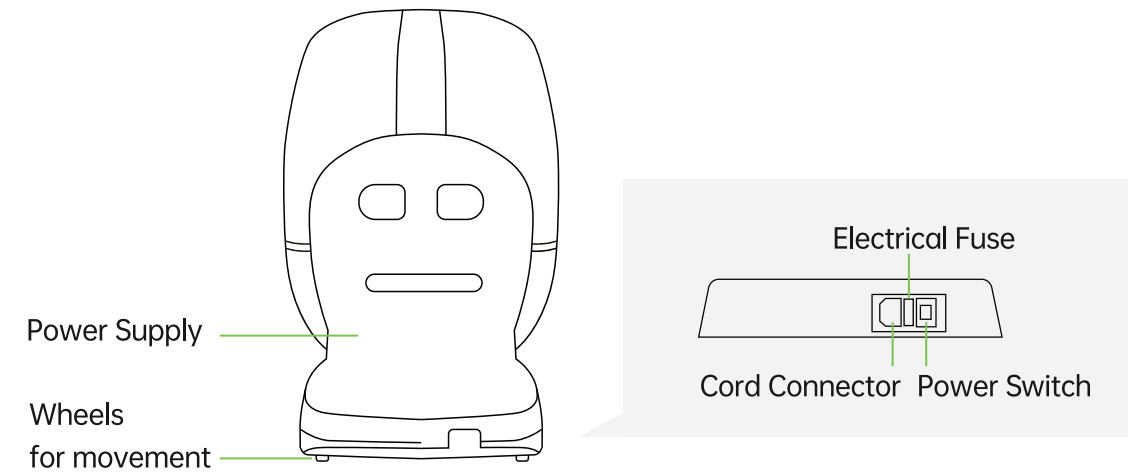
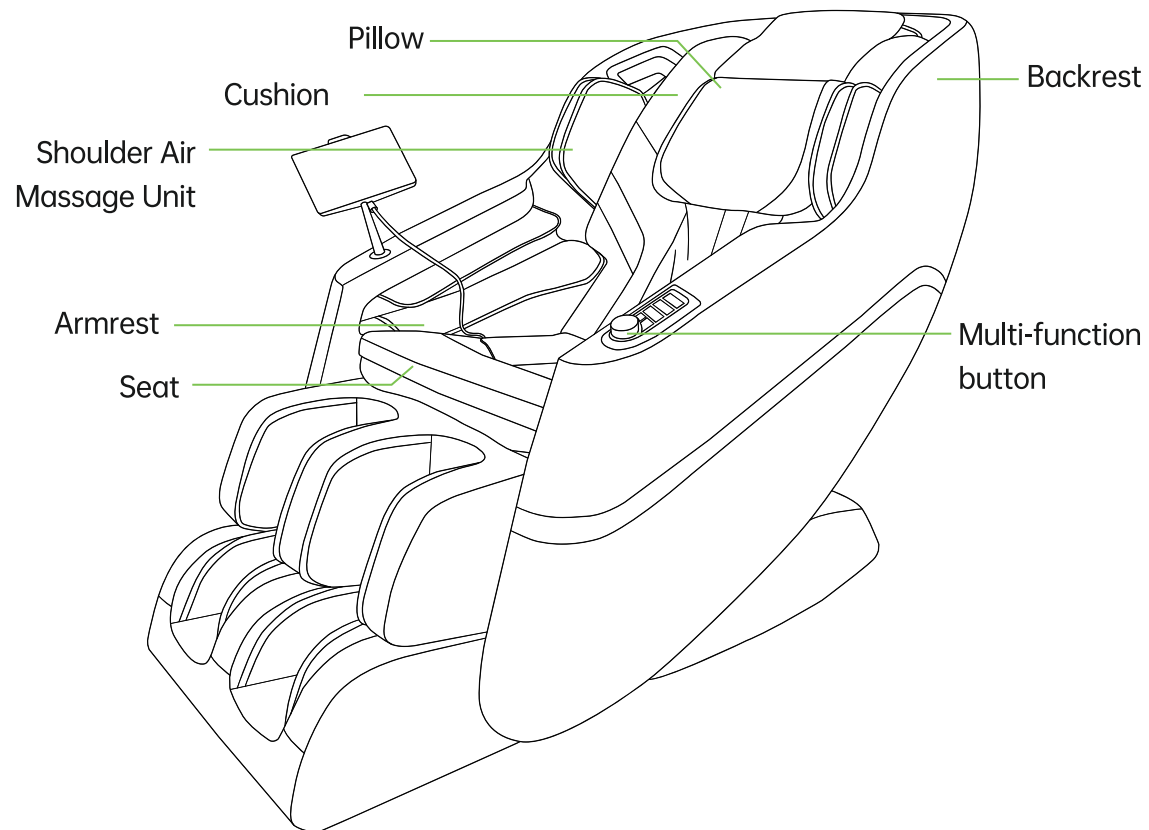
## REMOVE PLUG

- Please pull out the power plug before maintenance. In addition, please do not insert or unplug the power plug with damp hands, to avoid electric shock.
- When the massage chair is not in use, please switch off power and remove the plug from the socket.

- Please avoid massaging after drinking or when you are not feeling well.
- Do not massage the head, elbow joints, knees, chest, abdomen, etc. directly on the massage ball.
- Do not damage the power cord; this may result in electric shock or mechanical failure. Please contact the service center for a detailed inspection.

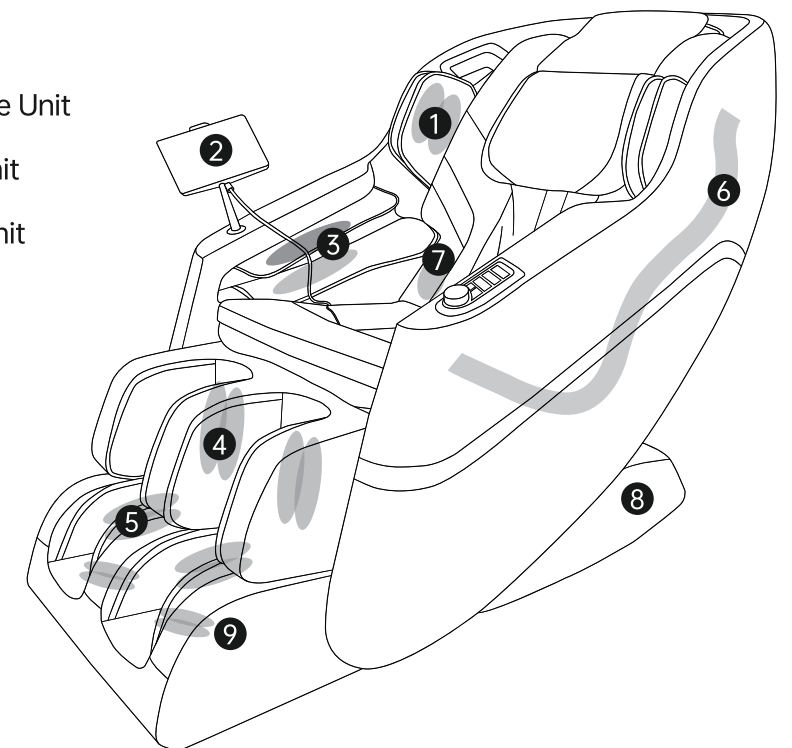
# NAME AND FUNCTION OF EACH COMPONENT

## EXTERNAL STRUCTURE

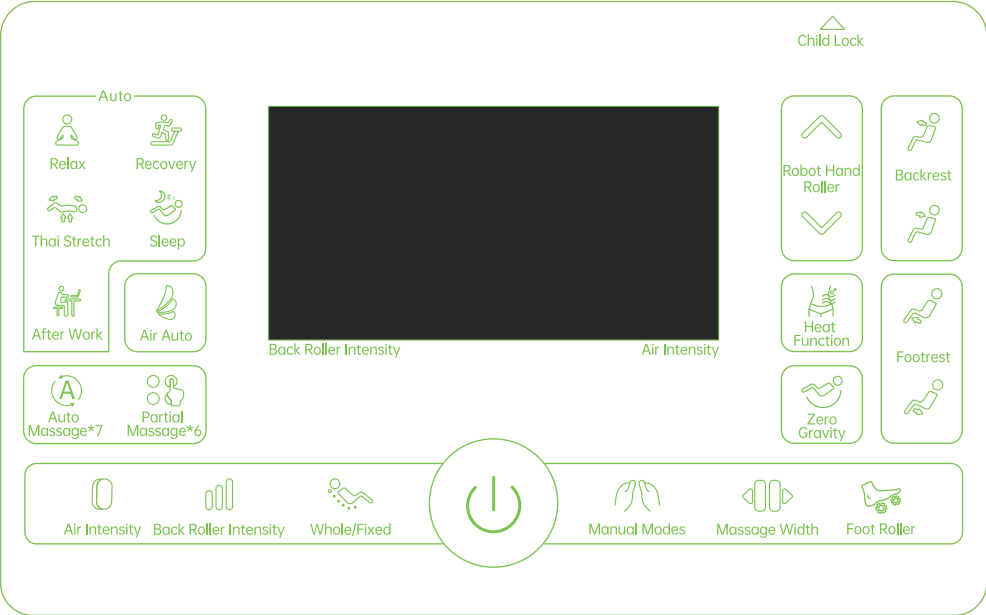


## INTERNAL STRUCTURE

- 1 Shoulder Air Massage Unit
- 2 Display Screen
- 3 Armrest Air Massage Unit
- 4 Calf Air Massage Unit
- 5 Foot Air Massage Unit
- 6 SL Massage Track
- 7 Back Heat
- 8 Slide Rail
- 9 Foot Roller Massage Unit



# DISPLAY SCREEN INSTRUCTION



# DISPLAY SCREEN KEY FUNCTIONS

	<b>Power:</b> Short press to turn on and adjust the massage session duration / Press and hold to turn off		
	<b>Child Lock:</b> Prevent accidental touch by locking the remote control buttons		
	<b>Air Auto:</b> Adjust the airbag position, for the upper body, lower body, full body, off.		<b>Heat Function:</b> Turn on or off the back heating function
	<b>Air Intensity:</b> Adjust the airbags massage intensity		<b>Zero Gravity:</b> Activate the zero gravity working position
	<b>Massage Intensity:</b> Manually adjust the massage intensity		<b>Massage Area:</b> Adjust massage working area manually

	<b>Whole / Fixed:</b> Manually adjust the massage position		<b>Backrest:</b> Manually adjust the backrest up or down
	<b>Manual Modes:</b> Manually adjust the massage modes		<b>Footrest:</b> Manually adjust the footrest up or down
	<b>Massage Width:</b> Manually adjust the massage width		<b>Foot Rollers:</b> Turn the foot rollers on or off
	<b>Multi-function button:</b> Short press to turn on and switch modes, press and hold to turn off, and rotate to adjust the backrest up or down.		

# MULTI-FUNCTION BUTTON

		<b>Pause:</b> Take a break during your massage		<b>Zero Gravity:</b> Activate the zero gravity working position
		<b>Foot Rollers:</b> Turn the foot rollers on or off		<b>Heat Function:</b> Turn on or off the back heating function
		<b>Footrest Down:</b> Manually adjust the footrest down		<b>Backrest Down:</b> Manually adjust the backrest down
		<b>Footrest Up:</b> Manually adjust the footrest up		<b>Backrest Up:</b> Manually adjust the backrest up



AUTO MODE

- There are seven modes integrated in the icon "Auto Massage\*7", namely Chinese, Muscle, Yoya, Deep Tissue, Aged, Strong and Women.
- There are six partial massage modes integrated in the icon "Partial Massage\*6", namely Neck Care, Back Care, Waist Care, Buttock Care, Upper Body and Lower Body.
- These modes in these two integrated module will be performed in a **cyclic** manner. For instance, when clicking "Auto Massage\*7" for the eighth time, the program will perform the first mode (Chinese) in "Auto Massage\*7" again.

Recovery	Promote muscle recovery and relaxation after exercise
Sleep	Promote deep relaxation, making it easier to fall asleep and enjoy a peaceful rest
Relax	Ease tension and stress, promoting a state of deep relaxation
Thai Stretch	Simulate traditional Thai stretching techniques to enhance flexibility
After Work	Focus on relieving post-work stress and tension, rejuvenating your body after a long day
Auto Massage*7	
Chinese	Incorporate traditional Chinese acupressure techniques to stimulate energy flow
Muscle	Target specific muscle groups, applying deep pressure and kneading to relieve muscle tension
Yoga	Combine yoga-inspired stretching and relaxation techniques to promote flexibility

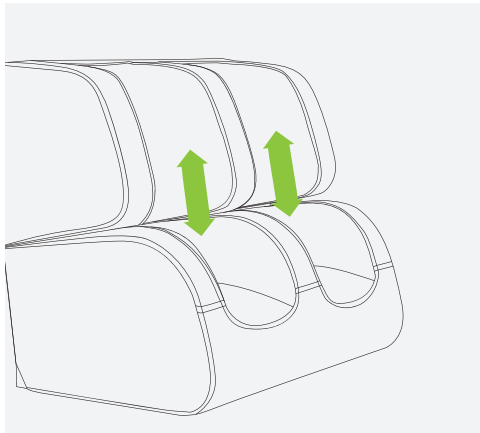
Deep Tissue	Employ firm pressure to access deeper layers of muscles tissue, relieving muscular pain
Aged	Designed for elderly individuals, providing gentle, soothing movements to ease muscle stiffness
Strong	Deliver a robust and intense massage, perfect for those seeking deep muscle relief
Women	Tailored to address specific areas and discomforts that women may experience
Partial Massage*6	
Neck Care	Tailored to address specific areas and discomforts that women may experience
Back Care	Alleviate tension and discomfort in the back
Waist Care	Target the waist area to relieve tension and discomfort, offering focused relaxation
Buttock Care	Specially designed to relieve tension and discomfort in the buttock area
Upper Body	Concentrate on upper body region, providing comprehensive relaxation to neck, shoulder, back and arm
Lower Body	Focus on the lower half of the body, offering relaxation and relief to waist, buttocks, thighs and legs

SELECT AUTO MASSAGE MODE

1. Power: when the unit is turned on. It will automatically start to massage. In automatic modes , intensity and strength cannot be adjusted. If you would like to adjust intensity and strength, please select a specific area, such as arm, foot, or shoulders.
2. Auto massage mode will stop automatically after 15 minutes.
3. Back up / Back down: Adjust the back up or down.
4. Zero.G: Put the chair into zero gravity working position.



- You can switch to the next auto program anytime, and don't have to wait until the current program finishes.
- In auto mode, you still can : turn on/off air pressure system, heater, foot rollers.
- In **sleep mode (auto mode 4)**, when the massage is finished, the unit will hold the position and needs to be **powered off manually** to return to its initial position.
- In auto mode 1,2,3, when the massage time is finished, the unit will go back to the original position.



### FOOTREST EXTENSION SETTINGS

- The footrest extends forward to suit taller individuals.

### CUSTOMIZED MESSAGE MODE

- You can use various manual modes through the manual key.
- You can also adjust the strength of the air bags and intensity of the rollers.
- In the automatic mode, it is normal that some manual keys cannot be operated. It can be used normally after switching to the manual mode.

- When the chair is powered on and whether the manual control is turned on or not, you can still adjust the angle of the chair by pressing the back up button or back down button on the manual control to have a rest.
- When the chair is powered on and whether the manual control is turned on or not, you can still adjust the angle of the chair by rotating the multifunction button to have a rest and you can use the USB charging port to charge electronic devices.
- In the manual mode, you can use the fixed key to massage at a fixed point.
- In order not to disturb the rest of customers, the massage chair will not reset after the end of each work time. You need to manually press the power button to reset.

After the massage session is over, you need to press the power button on the massage chair to return it to the starting position.

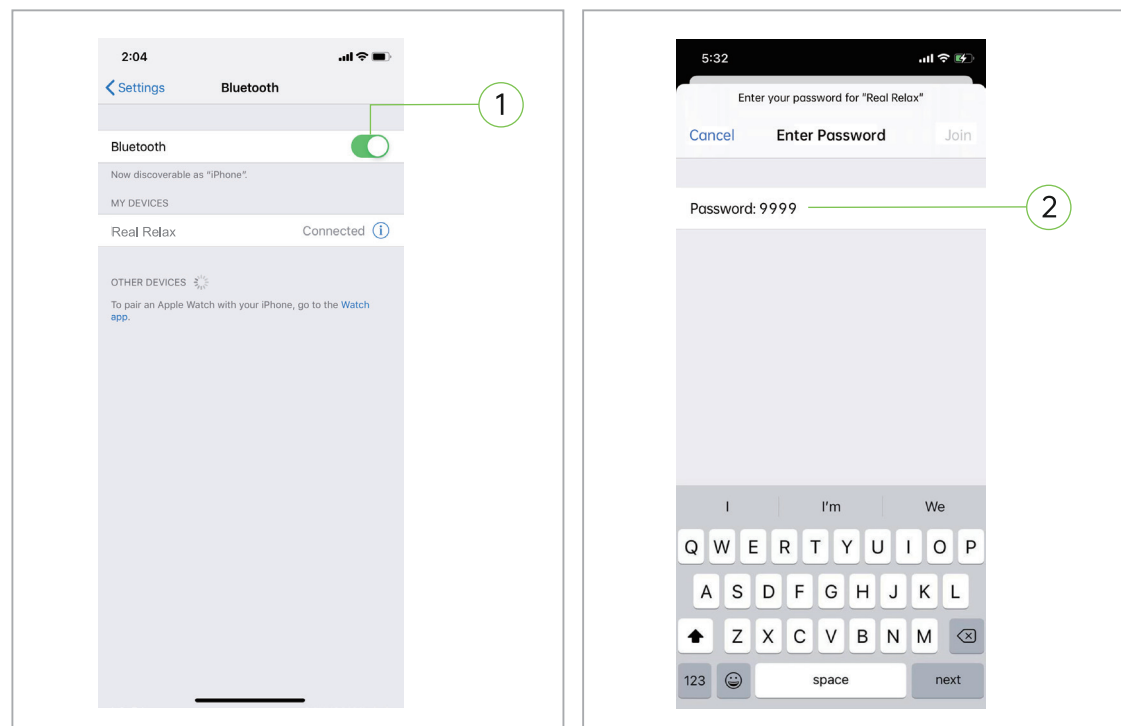


## MUSIC SYSTEM

Our product is designed with Bluetooth audio connection function. It can play music through connection with smart phone, tablet computer or other audio devices.

### HOW TO USE:

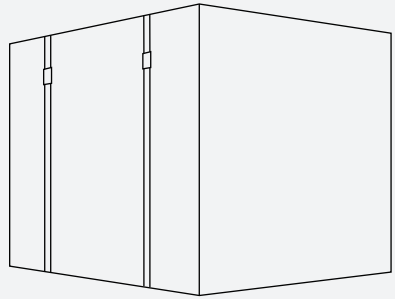
1. **Open** mobile-phone/ipad/computer **BLUETOOTH** function, and enter search state, your device will automatically search neighboring **BLUETOOTH** devices.
2. In a few seconds, our massage chair name will show up under the device list, select massage chair name, enter the **password"9999"** to complete the connection.
3. Long press the **"foot roller"** button for 5 seconds to clear the Bluetooth connection on remote control.



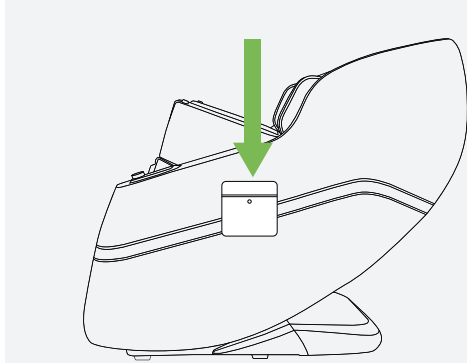
## PREPARATION BEFORE USING



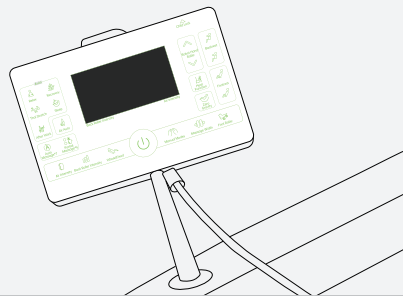
## STEP 1: INSTALLATION METHOD



- Our chair is shipped in **one box**

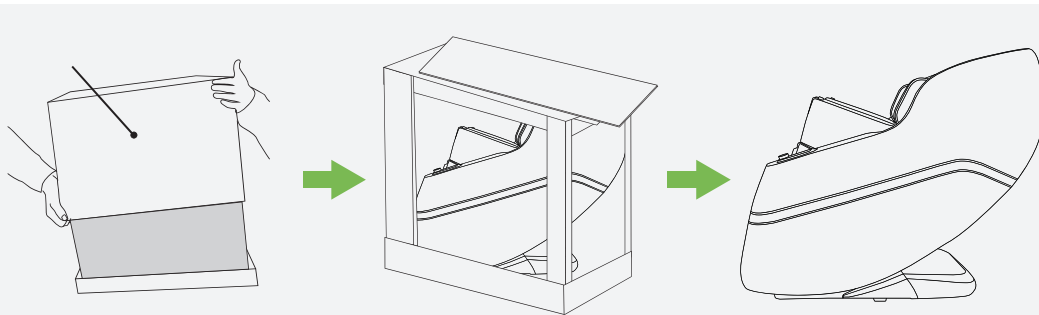


- **Accessory bag** storage location
- Take out the accessory bag



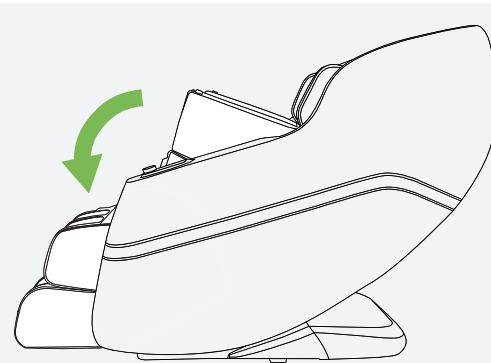
- **Display Screen**

## STEP 2: STEPS OF UNPACKING

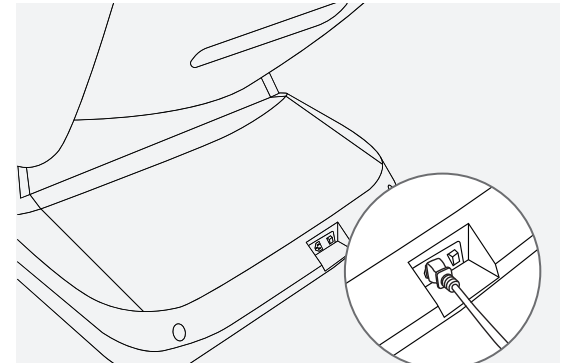


- Lift up the outer box
- Remove around

## STEP 3: FOOTREST INSTALLATION PROCESS

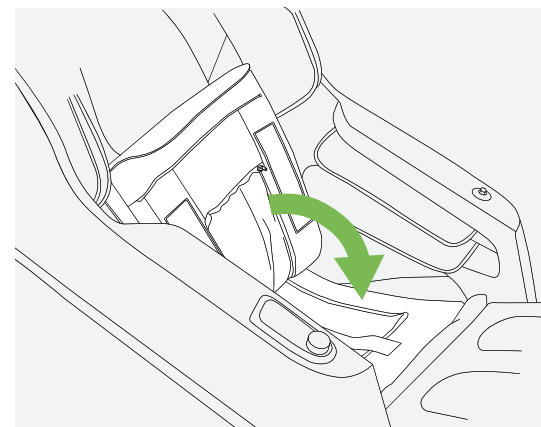


- Take out the **footrest** and place it on the floor

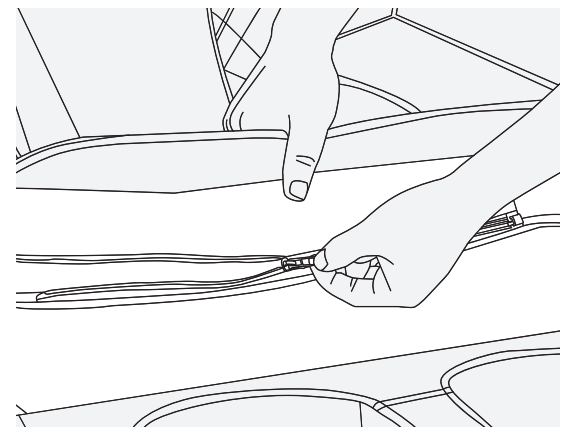


- Connect the **power** and turn on the power switch to **reset** the chair

## STEP 4: CUSHION INSTALLATION PROCESS

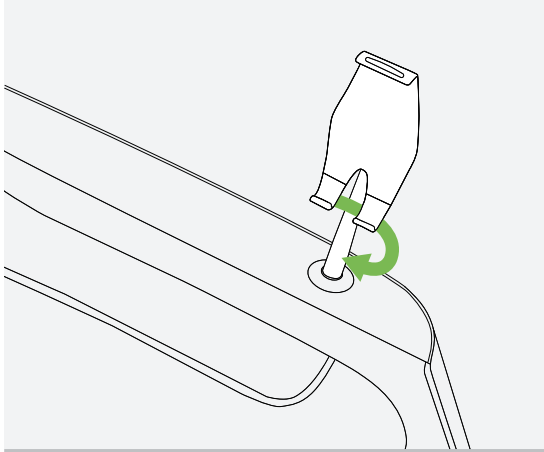


- Press down the **Velcro** to fix it

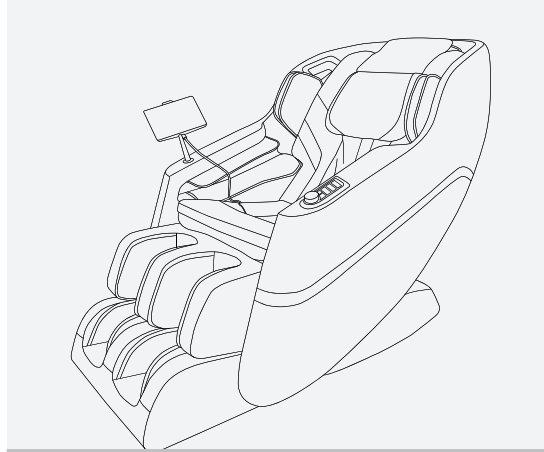


- **Zip up** the cushion

## STEP5: DISPLAY SCREEN HOLDER INSTALLATION PROCESS



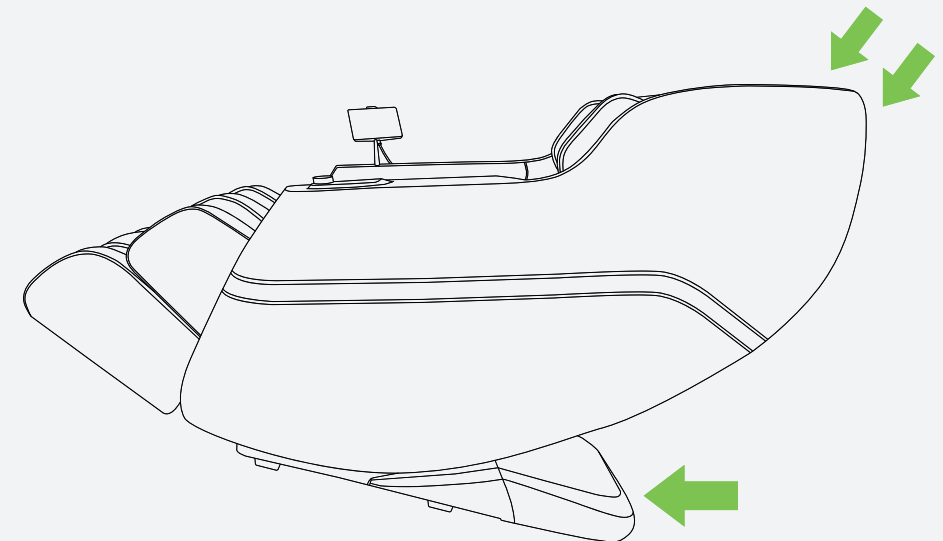
- Tighten the **holder** with your hand



- Put the **display screen** into the **holder**

## HANDLING METHOD

- There are moving **rollers** at the bottom of the chair.
- Raise the back to the **highest point**.
- **Switch off** and **unplug** the chair.
- Lift the front part of the chair as shown in the figure (one person raises the front part via holding a moving holder, another person pushes the chair when holding the top of the chair), make wheels move.



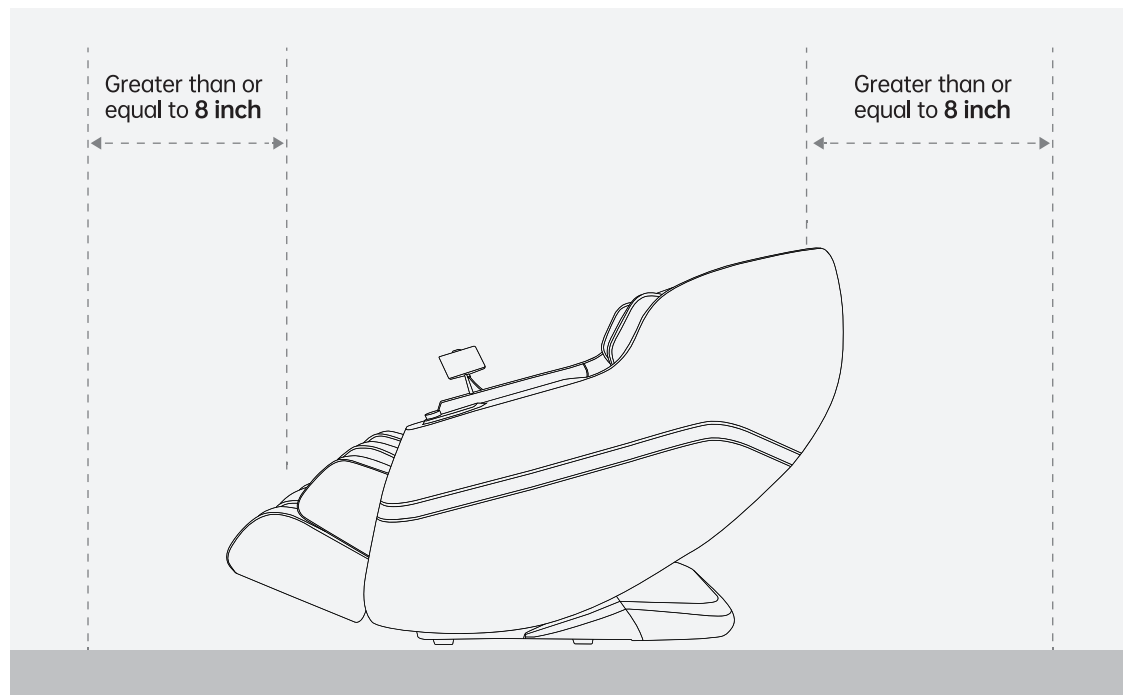
- Don' t move it when there are people in it.
- Don't use the armrest while moving the chair, only hold the moving holder in the **back** and **front**.



# INSTALLATION POSITION

## PLEASE LEAVE THE SPACE AROUND THE MASSAGE CHAIR WHEN PREPARING THE MASSAGE

- Place a massage chair in a place where there is enough space for the back of the chair to recline and the footrest to rise.
- Make sure that there is at least 8 inch in the back of the massage chair and at least **8 inch** in front of the massage chair. In order to prevent from signal interference, please keep at least **1m** away from the TV, radio and other video and audio devices.



CAUTION

Before using, please tidy up well the cables to avoid twining or damage. When the whole chair makes slide movement forward or backward to original position, please check first whether there are kids, pets or any other objects to avoid accidents. Please put carpet or other pad under the massage chair in order to avoid any unpredictable scratches on the floor.

## SURROUNDING ENVIRONMENT



Keep the massage chair away from **damp** places (for example: bathroom) to avoid electric leakage



Keep the massage chair away from **high temperatures** sources (for example: stove) to avoid fire or damage to leather material

## ⚠️ GROUNDING INSTRUCTIONS

This product **must be grounded**. In case of malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is **properly installed and grounded** in accordance with all local codes and ordinances.

Danger - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. **Do not replace** the plug provided with the product - it may not fit the outlet; have a proper outlet installed by a qualified electrician.

## AFTER USING THE CHAIR

- Please power off the chair and unplug from power the supply socket after using. Disconnect the controller and store the chair carefully.
- Please power off the chair and unplug from the power supply socket when the chair is not in use, to avoid children to start the chair accidentally.
- Please store the chair well when it is not in use for a long time.

## METHODS OF STORAGE

- Do not dismount the back of the chair.
- Keep the massage chair free of dust.
- Cover the chair with a dust-proof cloth to prevent dust from collecting.
- Do not store in a hot, humid, damp place or in direct sunlight or heat.
- Do not store in any place that is too cold.

## MAINTENANCE

- Unplug from electrical source to avoid shock before cleaning.
- Clean the cloth surface with neutral detergent or a special mild detergent for cloth.
- Dust can be cleaned off with a damp cloth or mild detergent and air dry.
- Do not spray pesticide on the device.
- Specified cleaner can be used on the leather, plastic, and dried with a cloth.

- Do not use a damp cloth on the electronic components which can cause shock and damage.
- The leather covers (headrest, seat cushion, foot cushion) can be removed for cleaning.

# TROUBLESHOOTING GUIDE

## KIND REMINDER

During daily use, please check whether the following phenomenon exist: scorched smell. When touching the wire, the power is on, but sometimes off. The power supply cord is hot.



If problems happen above, please turn off power supply and contact the distributor or manufacturer for assistance.

## TROUBLESHOOTING GUIDE

Problems/Issues	Possible Cause	Troubleshooting Method
Sounds like tapping or hum sounds	Sounds from air pump, motor or other mechanical parts	Normal situation
Suddenly stops working	1.Bad power connection 2.Auto program timers are up	1.Unplug and reinsert the power cord to the chair 2.Normal
Does not work after power on	1.Power switch is not turned on 2.Bad connection between plug and socket 3.Massage remote is not turned on 4.Have broken power wire plug 5.Broken fuseControl unit for functioning properly	1.Turn power switch on 2.Connect power cord again 3.Press power button on remote 4.Contact our customer service or professional technician 5.Replace fuse Contact our customer service or professional technician
Roller height changes	Rollers work alternately	Normal phenomenon
Abnormal sounds suddenly while working	Maybe caused by massage chair's over working	1.Cut down usage 2.Contact our customer service or professional technician
Not able to recline	Obstruction-be sure that there is enough space for the chair to fully recline	Stop chair's operation, and move obstruction
Not able to restore position after reclined	Problem on electric motion pole or plug under bad connection	Contact our customer service or professional technician



CAUTION

If problems are not from above reasons, please turn off power supply and contact the distributor or manufacturer for assistance.

**Note:** Do not dismantle the product by yourself, and our company shall shoulder no responsibility for the damage of the product or the inquiry of people caused by improper use. Thanks for your cooperation !

# TECHNICAL SPECIFICATIONS

Name : Real Relax Favor-07 Massage Chair

Rated Voltage : 110V

Rated Frequency : 60hz

Rated Power : 100w

Safety Design : Class I

N.W : 168.65 LB

G.W : 195.10 LB

MEAS : 50" \* 30" \* 43.5"

Manufacturer reserves the right to make changes to information published in this document, including without limitation specifications and product descriptions at any time and without prior notice.

## CONTACT US

For any inquiries or quality-related issues concerning our products, please send an email to service @ realrelaxmassage.com, we will respond to you as soon as possible and give you an appropriate solution (refund or replacement).